



PO Box 4103
Buffalo, NY 14264

National Fuel

ERIE PA 16506

Account Number

*A-14-RFY-GM-01342

ERIE PA 16506-5003



PLEASE RESPOND BY JANUARY 15, 2014

- Do not release any account information
- Release account number, name, and address.
Do not release usage data

November 22, 2013

Service Address:
Account Number:

Dear |

Pursuant to an Order from the Pennsylvania Public Utility Commission (PUC) all Pennsylvania natural gas utilities, including National Fuel Gas Distribution Corporation, are now required to provide customer lists to licensed Natural Gas Suppliers (NGS). This Eligible Customer List (ECL) will include customer account number, name, address, consumption/usage data and other service related information. Customers' phone numbers and e-mail addresses will not be included. The PUC believes that access to this information will enable NGSs to identify potential customers and assist in promoting a competitive retail market.

You can let us know about your selection in one of three ways.

1. Go to National Fuel's website at <http://www.natfuel.com/pares.aspx>
2. Call us toll-free at 1-855-9OptOut (1-855-967-8688)
3. Return the top portion of this letter in the enclosed envelope with your selection.

If you wish to have your account information included in the ECL, you do not need to do anything.

As an eligible customer, you have the right to opt out of the ECL, thereby insuring that your information is not included in the list provided to NGSs. You also have the option to participate in the ECL, but to withhold your usage data. Opting out will not prevent you from shopping on your own for a natural gas supplier. It may, however, limit the number of solicitations you receive.

If you do not contact us with your selection by January 15, 2014, your information will be included in the ECL provided to all NGSs in National Fuel's service area.

If you have opted out of providing information to NGSs in the past (prior to November 20, 2013), you must restate your preference at this time. If you move and establish a new account elsewhere within the National Fuel service territory, it will be necessary for you to indicate your preference for your new account; your preference will not carry over automatically to the new account.

If you choose to opt out of the ECL, your preference will remain in effect for your account until the next time National Fuel conducts an ECL customer solicitation. The PUC requires that we conduct an ECL solicitation every three years. The next solicitation will occur in late 2016. However, in the interim, you can update your preference at any time should you change your mind at a later date.

We want to assure you that National Fuel takes every precaution to protect customer data. The NGSs will be required to log into a password-protected portion of the National Fuel web site to obtain the ECL. The PUC requires the NGSs to safeguard the confidentiality of the customer information provided in the ECL.

Additional information about "Choosing a Natural Gas Supplier," including a complete list of licensed NGSs, can be found on the corporate website at www.nationalfuelgas.com.

Thank you for your attention to this matter.

Sincerely,

National Fuel